



## St. John's CE Primary School - Supporting Our Children and Families 2025 – 2026

### Our Early Help Offer

Early Help is a pathway to supporting you and your child as they grow up when you or they may need further support or guidance.

At St. John's CE Primary School, we recognise the challenges that families face in bringing up children. There may be times when you need extra help and support. If this is the case, please come and talk to us. There are many ways in which we can help as outlined in this offer of early help. We can also help to plan specific support for families in the forms of Plans or [Early Help Assessments](#) where we can work together to set and achieve outcomes.

We can help to plan specific support for families by following the Early Help Pathway, meaning we carry out a whole family early help assessment where extra support is identified. We will work with you as a family to work together to set and achieve positive outcomes in a family plan.

Providing early help to our pupils and families at St John's CE Primary School Academy means we are more effective in promoting support as soon as we can. Early help means providing support as soon as a problem emerges, at any point in a child's life, from the foundation years through to year six.

#### Early Help can support children and their families who may be struggling with:

- Routines and family rules
- Families who may be not be eating healthy food
- Keeping to a healthy lifestyle
- Children who are caring for a family member
- Children who may not want to go to school for different reasons
- Disability within the family including children being a young carer
- Children in the family have special educational needs (SEND)
- Children who may becoming involved in anti-social or criminal behaviour
- Children who go missing from home
- Children or parents / carers misusing drugs or alcohol
- Children at risk of being tricked, forced, or made to work in the criminal world
- Children who may need support because they may live in a home and see drug or alcohol abuse or adult mental health problems.
- Children who have parents who argue a lot (and sometimes might hurt each other) whether the parents live together or apart.
- Children at risk of being groomed to join groups which support illegal views
- A privately fostered child (a child from another family living within your family home)



## Support for Children and Families

### Key Personnel at St. John's

#### The Designated Safeguarding Lead (DSL) is:

**Miss L White**

Contact details: email: [lwhite@stjohns.worcs.sch.uk](mailto:lwhite@stjohns.worcs.sch.uk)

Telephone: 01562 745558

#### The Deputy DSLs are:

**Mrs S Finlay**

Contact details: email: [sfinlay@stjohns.worcs.sch.uk](mailto:sfinlay@stjohns.worcs.sch.uk)

Telephone: 01562 745558

**Mrs R Taylor**

Contact details: email: [rtaylor@stjohns.worcs.sch.uk](mailto:rtaylor@stjohns.worcs.sch.uk)

Telephone: 01562 745558

**Mrs C Galloway**

Contact details: email: [calloway@stjohns.worcs.sch.uk](mailto:calloway@stjohns.worcs.sch.uk)

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**Mrs M Love**

Contact details: email: [mlove@stjohns.worcs.sch.uk](mailto:mlove@stjohns.worcs.sch.uk)

Telephone: 01562 745558

#### The nominated safeguarding governor: **Mr. D McEvilly**

Contact details: email: [dmcevilly@stjohns.worcs.sch.uk](mailto:dmcevilly@stjohns.worcs.sch.uk)

Telephone: 01562 745558

#### The Chair of Governors: **Mr. D McEvilly**

Contact details: email: [dmcevilly@stjohns.worcs.sch.uk](mailto:dmcevilly@stjohns.worcs.sch.uk)

Telephone: 01562 745558

#### Pastoral Lead: **Mrs R Taylor**

Contact details: email: [rtaylor@stjohns.worcs.sch.uk](mailto:rtaylor@stjohns.worcs.sch.uk)

Telephone: 01562 745558

#### Administrator: **Mrs. I Smith**

Contact details: email [ismith@stjohns.worcs.sch.uk](mailto:ismith@stjohns.worcs.sch.uk)

Telephone: 01562 745558



## Local Services

### Family Hub

**Brookside - Wyre Forest** provides a variety of services from our Family Hubs, including parenting courses and groups, community activities, health visiting clinics and vitamin collections.

Opening times: Monday to Friday 8:30am - 4:30pm.

Brookside, Borrington Road, Kidderminster DY10 3ED

Tel: 01562 827207

Website: <https://www.worcestershire.gov.uk/council-services/childrens-social-care/virtual-family-hub/best-start-worcestershire/whats-and-things-do/local-family-hubs/brookside-family-hub>

### Youth and Community Centre

Messy Church and Youth Zone

Phone: 01562 747306

Email: [office.kwtm@gmail.com](mailto:office.kwtm@gmail.com)

Facebook: 'Kidderminster West Team Ministry'

Instagram: @kidderminsterwestteam

Office Address:

Parish Office

St John's

Bewdley Road

Kidderminster DY11 6RL

### Early Help Family Support

Team contact number: **01905 843339**

Team email address: [FamilySupport@worcestershire.gov.uk](mailto:FamilySupport@worcestershire.gov.uk)

Website: <https://www.worcestershire.gov.uk/council-services/childrens-social-care/early-help-family-support/request-services-early-help-family-support>

### Foodbank

Unit 9, Swan Centre, Blackwell St, Kidderminster DY10 2DP

Website: <https://kidderminster.foodbank.org.uk/>

Tel: 07469 216904

Email: [info@kidderminsterfoodbank.org.uk](mailto:info@kidderminsterfoodbank.org.uk)

### Kidderminster Library

Market St, Kidderminster DY10 1AB

Website: <https://www.worcestershire.gov.uk/council-services/worcestershire-libraries/find-library/kidderminster-library>



## Health (including mental health, emotional wellbeing, and sexual health)

The **Starting Well Partnership** offers a range of health services which support both children and families experiencing a range of health issues. <https://www.startingwellworcs.nhs.uk/>

### Worcestershire Health Visiting Service

If your child is under 5 years old and you need advice on issues such as feeding, behaviour, or toileting you can contact the **Telephone Advisory Service** on 01905 520 032. A Health Visitor will assist you over the phone with any worries, concerns, or questions you have.

<https://www.hacw.nhs.uk/services/service/health-visitors-17/>

### School Health Nursing

**School health nurses** offer a range of services such as home visits, health needs assessments, time4u drop-in service, school aged hearing and national child measurement programme to support the needs of children and their families. <https://www.hacw.nhs.uk/services/service/school-health-nursing-15/>

### Text service supporting young people

**Chat health** is a free and confidential text service for young people in need of advice or support. To confidentially contact your school nurse, text: 07507331750

<https://www.startingwellworcs.nhs.uk/chathealth/>

### Social Prescribing: Onside Advocacy, Worcestershire

**Social Prescribers** support you to take control of your health and look after yourself by making connections with the different types of community support available.

<https://www.onside-advocacy.org.uk/social-prescribing>

### CAMHS

**CAMHS** provides mental health help to children, young people and their families across Herefordshire and Worcestershire <https://camhs.hacw.nhs.uk/>

### Kooth

**Kooth** is an online mental wellbeing community which offers free, safe, and anonymous support.

<https://connect.kooth.com/>

### Melo

Melo practitioners provide a broad range of interventions designed to develop coping skills and techniques for individuals as well as family support. They will be a constant presence and point of contact for children, young people and families through their time within the service.

<https://www.onside-advocacy.org.uk/melo>



### **Reach4Wellbeing**

The **Reach4Wellbeing** team promotes positive wellbeing to reduce the stigma of mental health by providing short-term group programmes for children and young people age 5-18 experiencing mild to moderate anxiety and low mood. <https://camhs.hacw.nhs.uk/reach4wellbeing-young-person-groups/>

### **Papyrus UK Suicide Prevention**

**Papyrus** can offer suicide prevent support providing free and confidential helplines, advice, webchats, and resources. <https://www.papyrus-uk.org/>

### **Talking Therapies**

**Provides a 24/7** mental health helpline provides support or advice if you, or someone you know, is experiencing a mental health crisis and needs urgent help.

<https://www.talkingtherapies.hwhct.nhs.uk/home>

### **Winston's Wish**

Provide support for children and young people following the death of a sibling, parent, or a person important to a child. <https://winstonswish.org/>

### **Worcestershire Integrated Sexual Health Service (WISH)**

Offer friendly and non-judgemental specialist services to support with information and advice, contraception, pregnancy, STIs and screening. <https://www.hacw.nhs.uk/knowyourstuff>

Young People have a telephone consultation and are asked questions about their relationships. Callers will be advised what to do next and directed towards a clinic if necessary.

Free STI test kits and contraception: [SH:24 Free Home STI STD Test | Sexual & Reproductive Health \(sh24.org.uk\)](https://sh24.org.uk)

## **Bullying (including Cyberbullying)**

If you are concerned your child or a child, you know is being bullied there are several services and useful links which can help you support your child as a parent.

In the first instance if bullying is happening at school, please speak to a member of staff who will be able to help.

The following link will provide you with more information if you or someone you know is being bullied:

[Kidscape | Resources and Publications](#)



## Online Safety

If you have concerns around the safety of your child or a child you know online, the following links will provide you with information, support, and advice to help understand the risks and keep your child safe online:

- [Online safety | Barnardo's \(barnardos.org.uk\)](#)
- [Educate Against Hate](#)
- [www.internetmatters.org](http://www.internetmatters.org)
- [BBC | 8 tips for staying safe online](#)

Sexting is the sending or receiving of sexually explicit images, videos or conversations online.  
[Sexting and sending nudes | NSPCC](#)

## Relationships

The following services and links offer information, advice, and intervention on healthy relationships for your family and children:

- [Healthy relationships | NSPCC](#)
- Challenges at home: [/harmony-home](#)
- West Mercia Women's Aid. <http://www.westmerciawomensaid.org>
- [Relationships | The Family Hub | Worcestershire County Council](#)  
<https://www.worcestershire.gov.uk/council-services/childrens-social-care/virtual-family-hub>

## Friendships and relationship in teenagers

Making friends and starting new relationships are a big part of getting older. It's very common to fall out with friends or break up from relationships – which can be very difficult to deal with. You might also be in a relationship that doesn't feel right and need some advice about what to do. The website below contain lots of information about making friends, peer pressure, healthy and unhealthy relationships, sex and much more. There is also information available for parents around how to talk to your child about friendships, sex and relationships.

[Childline - Friends, relationships and sex \(opens in a new window\)](#)



## SEND (Special Educational Needs and/or Disabilities)

**Please include any information / support you offer in your setting.**

If you are looking for information or advice the following links will help you:

<https://www.worcestershire.gov.uk/council-services/schools-education-and-learning/send-local-offer>

SEND Information, Advice, Support Service [SENDIASS Worcestershire and Herefordshire](https://www.worcestershire.gov.uk/council-services/schools-education-and-learning/send-local-offer)  
([hwsendiass.co.uk](https://www.worcestershire.gov.uk/council-services/schools-education-and-learning/send-local-offer))

<https://www.worcestershire.gov.uk/council-services/childrens-social-care/social-care-support-children-disabilities>



**The Online Family Hub** has been developed to provide you with a range of different types of resources that are available to you online, on the phone or face to face that you can access directly.

The Family Hub can offer you support and information with the challenge's family life can bring.

<https://www.worcestershire.gov.uk/council-services/childrens-social-care/virtual-family-hub>



**Early Help in Worcestershire** have created a booklet to help families find out about the help and support available in the county for children and young people aged 0-18 years old. The new booklet will help you and families find the most appropriate support.

To download this booklet, please visit: <https://www.worcestershire.gov.uk/council-services/childrens-social-care/virtual-family-hub>



## Worcestershire Young Carers

Worcestershire Young Carers aim to identify, and support children and young people aged 7 to 24 years who have a caring role within the home and help look after a parent, sibling, or grandparent due to illness, disability, physical or mental health difficulties or substance misuse.

[Worcestershire Young Carers/Shropshire Young Carers | YSS](#)

## Finance, Housing and Employment

If you are facing challenges around employment and income, please contact the local job centre who can with offer support with jobseekers' allowance, incapacity benefit, employment and support allowance and income support:

**[Local] Job Centre Plus,**

**Worcester Job Centre Plus,** Haswell House, Sansome Street, Worcester, WR1 1UZ

Telephone: 0845 6043719

Citizen's Advice Bureau [Worcester Citizens Advice Bureau and WHABAC \(Worcester Housing and Benefits Advice Centre\) \(citizensadviceworcester.org.uk\)](#)

For information on what financial and housing support is available in Worcestershire, please visit: <https://www.worcestershire.gov.uk/council-services/childrens-social-care/virtual-family-hub>

## Parenting Support

The Starting Well Partnership offer a range of parenting support, information, groups, and courses. For information on the groups available please visit: [Parenting groups | Starting Well \(startingwellworcs.nhs.uk\)](#)

Parenting Talk is an online hub offering information, advice, and a free confidential online chat with a parenting advisor.

[Parent Talk - Support for Parents from Action For Children](#)

Homestart can work with you to provide one to one support in the family home each week. This service provides support tailored to your needs and can help you as parents they learn to cope and build confidence to provide as best you can for your children.

<https://www.homestartwyreforest.org.uk/>



## Family Information Service

Do you need advice and support around finding childcare? The following link will provide you with the contact details of the Family Information Service's District Teams: [Family Information Service | Worcestershire County Council](#)

## Substance Misuse

### [Swanswell - Cranstoun](#)

Here 4 Youth is support service for children and young people up to the age of 18 who may be struggling with their use of drug and / or alcohol. [Here4YOUth Worcestershire - Cranstoun](#)

## Do you have a family member in prison?

Do you have a family member in prison which is having an impact on your child? Support is available to work with both the person in prison and your family.

[NICCO](#)

Families First provides support and guidance in a safe space, to enable the whole family to cope with the demands of having a partner, and parent, in prison: [families-first/](#)

## Get Safe

If you are worried your child is at risk of being exploited, tricked, forced, or made to work in the criminal world please speak to a member of staff and visit [Get-safe](#) for help and information.

***If you are experiencing any of these challenges or issues affecting family life, please contact a member of staff who will be happy to provide you further advice and support.***